

**Low cost PC Support only a mouse click away.  
Your local midlands support team.**



Axians Network Service, has been providing IT support to industry in the Midlands for over 10 years, and is now offering low cost IT support for small businesses in the area.

Our range of support packages are tailored to suit your business, including one-off support, annual and pre-pay contracts.

Whichever package you pick, you are guaranteed quality support.

All support packages offer high quality levels of service and can provide help with:

- >> Microsoft Windows issues and updates
- >> Microsoft office applications (Word,Excel etc)
- >> Remote Server Support
- >> PC troubleshooting and auditing
- >> Email and internet problems
- >> Virus and spyware
- >> Backup and restore

Network installation and hardware deployment projects also undertake.

**One-Off**  
Windows DESKTOP  
Single-Issue Support  
Online or Telephone  
support only

Hardware diagnostics  
Operating Systems  
Applications

**£20**

Single session subject to  
a maximum of 30 Minutes

**One-Off**  
Windows SERVER  
Single-Issue Support  
Online or Telephone  
only

Hardware diagnostics  
Operating Systems  
Applications

**£55**

Single session subject to  
a maximum of 60 Minutes

**Pre-Pay**  
Multi-Issue Support  
Online, Telephone  
or onsite\* support

Hardware diagnostics  
Microsoft Windows  
Microsoft Office  
& More

**£33**

Per Hour  
Subject to a minimum  
purchase of a 10 Hour block

**Annual**  
Multi-Issue Support  
Online, Telephone  
or onsite\* support

Hardware diagnostics  
Microsoft Windows  
Microsoft Office  
& More

**£25**

FROM  
Monthly costing per PC  
\*Quarterly on-site visit,  
additional site visits charged  
at Pre-Pay rates

Please note: All support packages require a pre-arranged billing process to be in place before support can be offered